

General Terms and Conditions

These general terms and conditions are fully valid and binding for every order placed by the Buyer.

GENERAL TERMS AND CONDITIONS

- The General Terms and Conditions may be amended and/or updated by Tecnoseal at any time without prior notice.

PRODUCT FEATURES AND DESCRIPTIVE-ILLUSTRATIVE DOCUMENTS

- The product features and/or technical specifications displayed on any medium, including the website, are for informational purposes only and are not binding on Tecnoseal.

ORDER AND ORDER CONFIRMATION

- Minimum net invoice amount: €100.00 excluding VAT. For lower amounts, a handling fee of €5.00 will be charged.
- Unless revoked within 24 hours of receipt of the Order Confirmation, the latter is binding on the Buyer.
- Any additional product requests submitted by the Buyer to Tecnoseal after receiving notification that the goods are being prepared constitute a new and separate order.
- All quotations are non-binding unless expressly agreed otherwise.

PRICES

- The prices quoted are ex warehouse in Hardinxveld-Giessendam, excluding taxes, packaging, shipping, insurance, any customs duties, charges, and anything not expressly stated.

PAYMENT TERMS

- To be determined at the time of order.
- In the event of a payment delay, the Seller is entitled to charge the Buyer, in addition to collection costs, statutory interest for late payment at the prevailing bank rate for commercial credit.
- If the Order accepted and/or confirmed by Tecnoseal requires that the sale take place in installments — that is, with payment spread over multiple installments — the Buyer shall acquire ownership of the Products upon payment of the final installment of the Price. However, the Buyer bears all risks from the moment of delivery. Therefore, in the event of theft, damage, fire, or any other unforeseen event causing damage to the Product, the Buyer shall be required to pay Tecnoseal the full Price.
- Furthermore, the late payment of a single installment entitles Tecnoseal to suspend performance of all other contractual obligations entered into for other RETURN OF GOODS TO TECNOSEAL

Returns of goods are accepted within one month after the delivery date and only with Tecnoseal's prior written approval.

After confirmation, the goods must be shipped by the Buyer at the Buyer's expense to the Tecnoseal NL warehouse. After the goods are inspected for damage, a credit note will be issued, reduced by a 15% deduction for warehouse restocking costs. For all materials returned for repair, for reasons not attributable to the Seller, in addition to the

cost of the materials themselves, an additional management fee will be charged for the repair.

DELIVERY AND SHIPPING TERMS

- Delivery of the goods shall be deemed to take place ex works from our warehouse in Hardinxveld-Giessendam.
- The goods travel to the Buyer's premises at the Buyer's risk, even if sold free of charge.
- Any complaints must be reported to the Seller within 8 calendar days of receipt of the goods.
- Delivery times are purely indicative, and any delays in the delivery of the Products can under no circumstances give rise to any liability or compensation from Tecnoseal.
- Shipping costs, unless otherwise agreed, are paid by Tecnoseal and invoiced to the Buyer. Any customs clearance costs are for the Buyer's account.
- Tecnoseal reserves the right not to process the Order, even if confirmed, if the Buyer has become insolvent with respect to other deliveries or other suppliers, or if its financial guarantees have been reduced.
- If, upon receipt of the Order, the goods or boxes appear damaged, opened, or without packaging, the Buyer must:

1)

accept the shipment subject to reservations and, when signing the delivery note, state the exact reason for the reservation. We recommend doing this whenever you suspect that the packaging has been damaged in any way;

2)

onmiddellijk een schriftelijke melding sturen aan zowel Tecnoseal als de vervoerder, waarin de vastgestelde schade wordt gemeld en een kopie van de leveringsbon wordt bijgevoegd.

- Tecnoseal is niet aansprakelijk voor enige schade die tijdens het transport is ontstaan indien bovenstaande voorwaarden niet strikt worden nageleefd.

OPENBARE PRIJZEN

- De door de wederverkoper toegepaste verkoopprijzen, vóór eventuele kortingen, mogen nooit lager zijn dan de op dat moment geldende prijslijst van Tecnoseal.

INTELLECTUELE EIGENDOMSRECHTEN: GEBRUIK VAN AFBEELDINGEN EN ONTWERPEN

- De Koper erkent de intellectuele eigendomsrechten van Tecnoseal.
- De Koper verbindt zich ertoe de handelsmerken, productidentificatiemerken en alle onderscheidende handelsmerken van Tecnoseal, aangebracht op de Producten en/of hun verpakking, op geen enkele wijze te verwijderen, te wijzigen of aan te passen, noch de Producten te veranderen of daarin enige wijzigingen aan te brengen.