



TECNOSEAL
cathodic protection

Naval
España

TERMS AND CONDITIONS

- Tecnoseal may amend and/or update the General Terms and Conditions at any time without prior notice.

PRODUCT FEATURES AND DESCRIPTIVE AND ILLUSTRATIVE DOCUMENTS

- The product features and/or technical specifications shown in any medium, including the website, are for guidance only and are not binding on Tecnoseal.

ORDER AND ORDER CONFIRMATION

- **Minimum net invoice amount: €500.00 (excluding VAT). For amounts below this, an administration fee of €10.00 will apply.**
- Unless cancelled within 24 hours of receipt of the Order Confirmation, this shall be binding on the Buyer.
- Any request for additional products sent by the Buyer to Tecnoseal after receiving notification that the goods are ready for dispatch shall constitute a new, separate order.
- All offers are non-binding, unless expressly agreed otherwise.

PRICES

- The prices quoted are ex-warehouse in Grosseto, excluding taxes, packaging, shipping, insurance, customs duties, fees and any other costs not expressly specified.

TERMS OF PAYMENT

- These will be agreed upon when the order is placed.
- In the event of non-payment, the Seller is entitled to charge the Buyer interest on arrears at the prevailing bank rate for commercial loans, in addition to any collection costs.
- If the order accepted and/or confirmed by Tecnoseal requires the sale to be made in instalments, the Buyer acquires ownership of the Products upon payment of the final instalment. However, the Buyer assumes all risks from the moment of delivery. Therefore, in the event of theft, damage, fire or any other unforeseen event causing damage to the Product, the Buyer must pay Tecnoseal the full price.
- Furthermore, a delay in the payment of a single instalment shall entitle Tecnoseal to suspend the fulfilment of any other contractual obligation undertaken for different supplies to the Buyer.

RETURNING GOODS TO TECNOSEAL

Returns of goods are accepted **within one month of the delivery date and only with Tecnoseal's prior written authorisation.**

Once confirmed, the buyer must send the goods to the Tecnoseal foundry warehouse, bearing the cost of postage. Following inspection of the goods to check for damage, a credit note will be issued, with a 15% deduction for storage costs. All materials returned for repair, for reasons not attributable to the seller, will be subject to an additional repair handling fee, in addition to the cost of the materials themselves.

DELIVERY AND SHIPPING TERMS

- Delivery of the goods is understood to be ex-works (at the factory) from our warehouse in Grosseto, Italy.
- The transport of the goods to the buyer's premises is at the buyer's own risk and expense, even if the sale is free of charge.
- Any claims must be addressed to the seller within 8 calendar days of receipt of the goods.
- Delivery times are purely indicative, and any delay in the delivery of the Products shall in no circumstances give rise to any liability or compensation for damages on the part of Tecnoseal.
- Unless otherwise agreed, shipping costs shall be borne by Tecnoseal and invoiced to the Buyer.

Customs clearance charges are the responsibility of the Buyer.

- Tecnoseal reserves the right not to process the Order, even if it has been confirmed, if the Buyer is in a state of insolvency with regard to other supplies or other suppliers, or if their financial guarantees have diminished.

- Upon receipt of the Order, if the goods or boxes appear to be damaged, opened or missing their packaging, the Buyer must:

- o accept the delivery subject to **reservation, specifying the exact reason for the reservation on the delivery note when signing.** We recommend doing this whenever you suspect that the packaging is damaged;

- o immediately send written notification to both Tecnoseal and the carrier, reporting the damage detected and attaching a copy of the delivery note.

- Tecnoseal shall not be liable for any damage caused during transport if the above conditions are not strictly adhered to.



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RETAIL PRICES

- The retail prices charged by the retailer, before any discounts, must never be lower than Tecnoseal's current price list.

INTELLECTUAL PROPERTY RIGHTS: USE OF IMAGES AND DESIGNS

- The Buyer acknowledges Tecnoseal's intellectual property rights.
- The Buyer undertakes not to remove, alter or modify in any way the trademarks, product identification marks and all distinctive marks of Tecnoseal appearing on the Products and/or their packaging, nor to alter the Products or make any changes to them.

GOVERNING LAW AND JURISDICTION

- The sale and purchase agreement is governed exclusively by Spanish law. In the event of any disputes that cannot be resolved by mutual agreement, the courts of Barcelona shall have jurisdiction over sales made by Tecnoseal Naval España, SLU.